



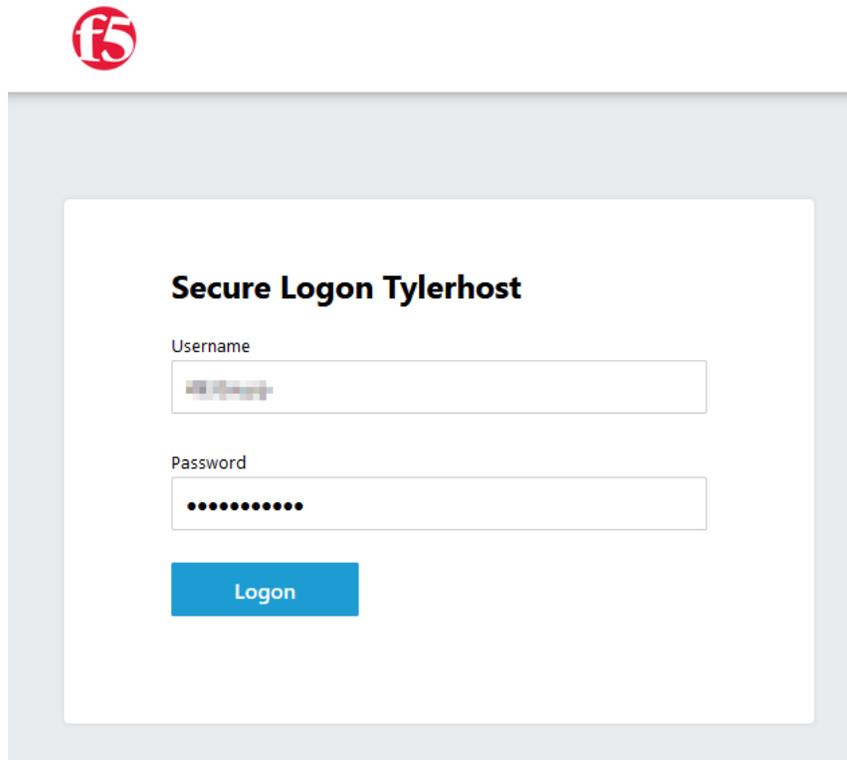
Connecting to the Tyler Hosting Services Secure Gateway

Supported Platforms:

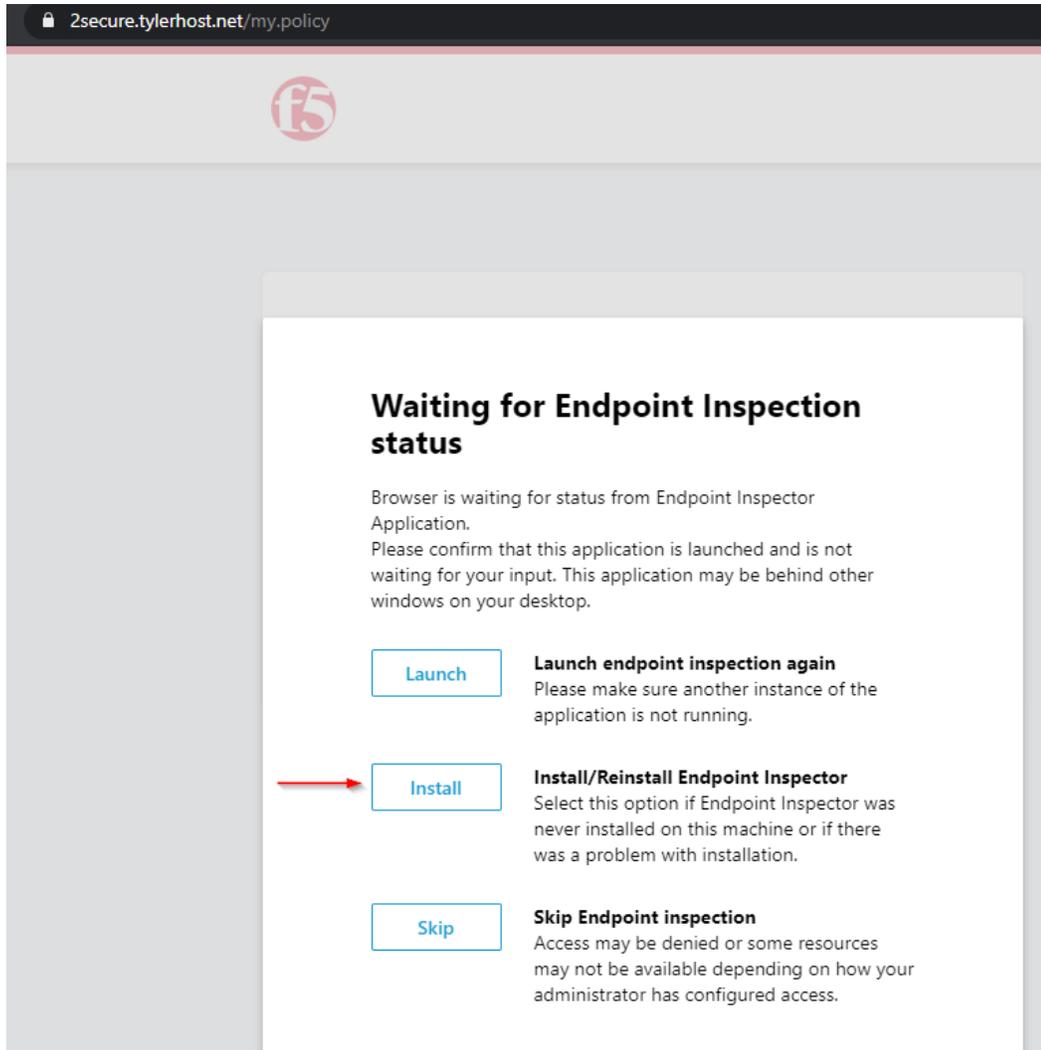
Windows	<ul style="list-style-type: none">32-bit and 64-bit versions of Windows® Vista SP2, Windows® 7 SP1, Windows® 8.1 Update, Windows® 10 running IE11, Firefox 34, or Chrome 40
Mac	<ul style="list-style-type: none">macOS High Sierra (10.13), macOS Sierra (10.12), OS X® 10.11, Apple® OS X® 10.10 and Apple® OS X® 10.9 devices running Firefox 34, Safari 8.x, Safari 9.x, Safari 10.x, or Chrome 40

Procedure:

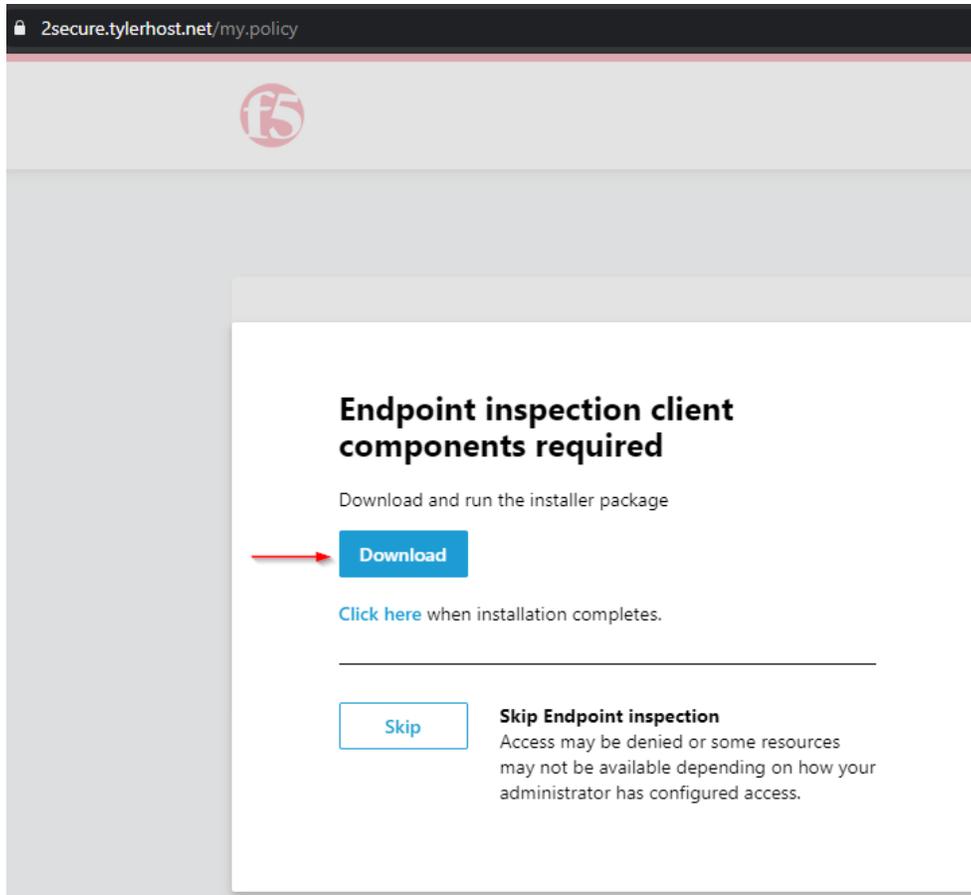
- Navigate to the following URL: <https://2secure.tylerhost.net/>
- Enter your Tylerhost Credentials at the Secure Logon Screen:

The image shows a screenshot of the "Secure Logon Tylerhost" web interface. At the top left, there is a red circular logo with the letters "f5". The main content area is a white box with a light gray border. Inside this box, the title "Secure Logon Tylerhost" is centered. Below the title, there are two input fields: "Username" and "Password". The Username field contains a blurred text string. The Password field contains a series of black dots. Below the Password field is a blue button labeled "Logon".

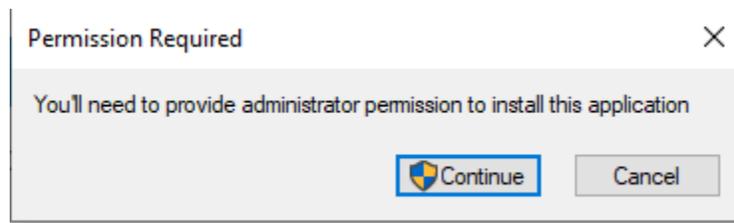
- Upon Login; you will be prompted to Download the Endpoint Inspection Installer if it is not already installed. If you do not see a prompt to download the software, please click on the icon “Install” option to Install/Reinstall Endpoint Inspector.



- You may need to click “Download” after if it does not automatically download the f5epi_setup.exe installer. Once it is downloaded and install, select the “Click here” option:



- If you see a pop-up alert regarding needing administrator permission, please hit 'Continue'



- In order for the Software VPN to work, it must be able to inspect your system configuration. It should automatically proceed through "Awaiting connection..." then "Checking for security software..."

2secure.tylerhost.net/my.policy



Awaiting connection...



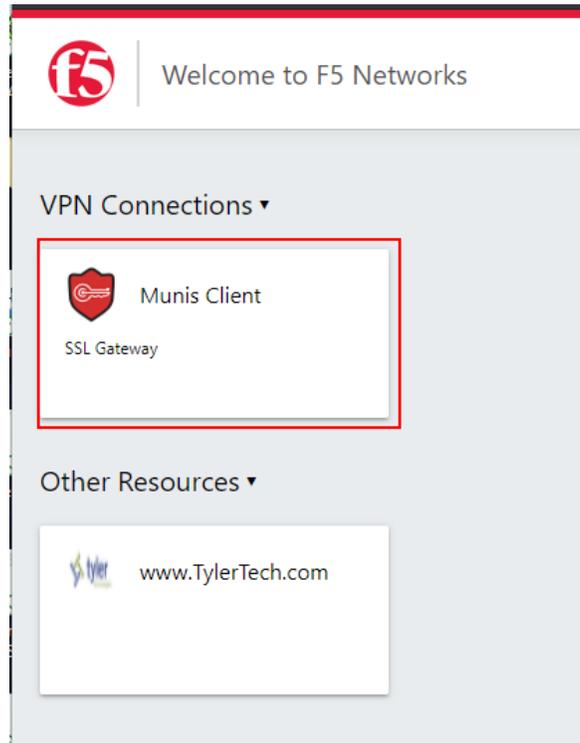
2secure.tylerhost.net/my.policy



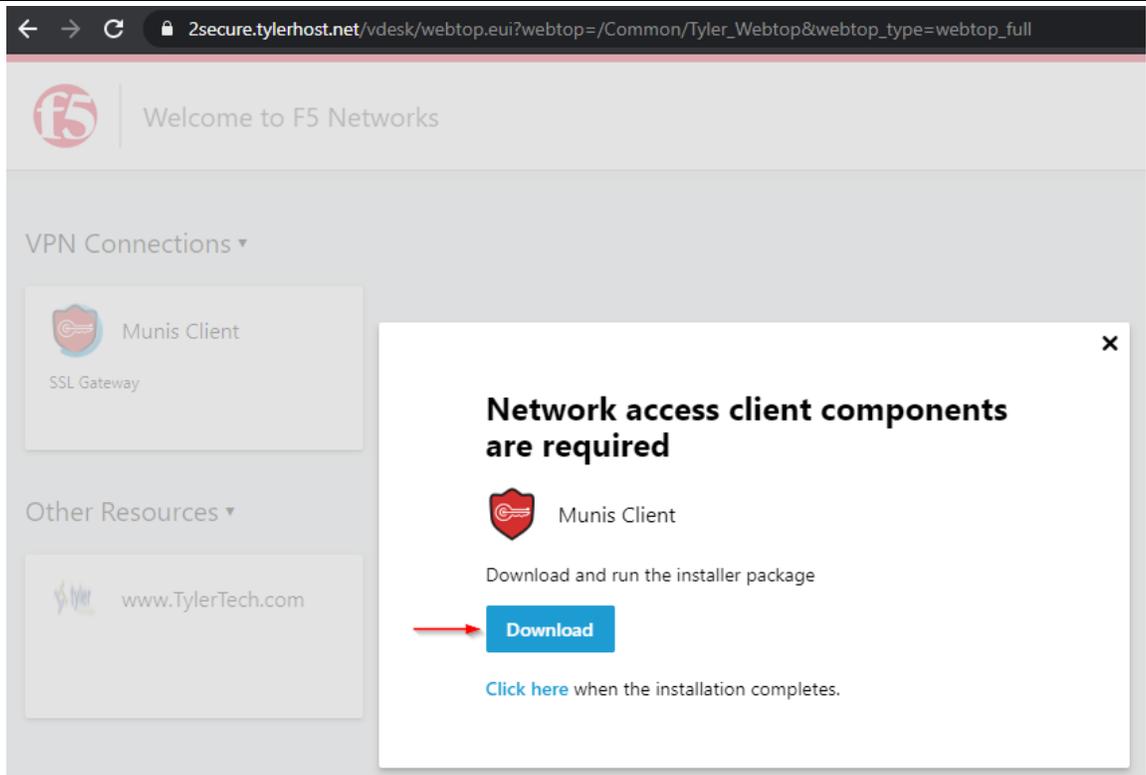
Checking for security software...



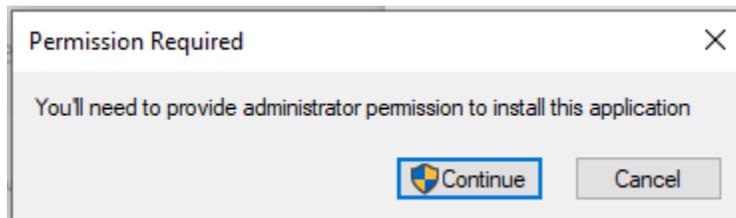
- **Once the software is installed; you must click the Munis Client SSL Gateway icon to launch the VPN connection:**



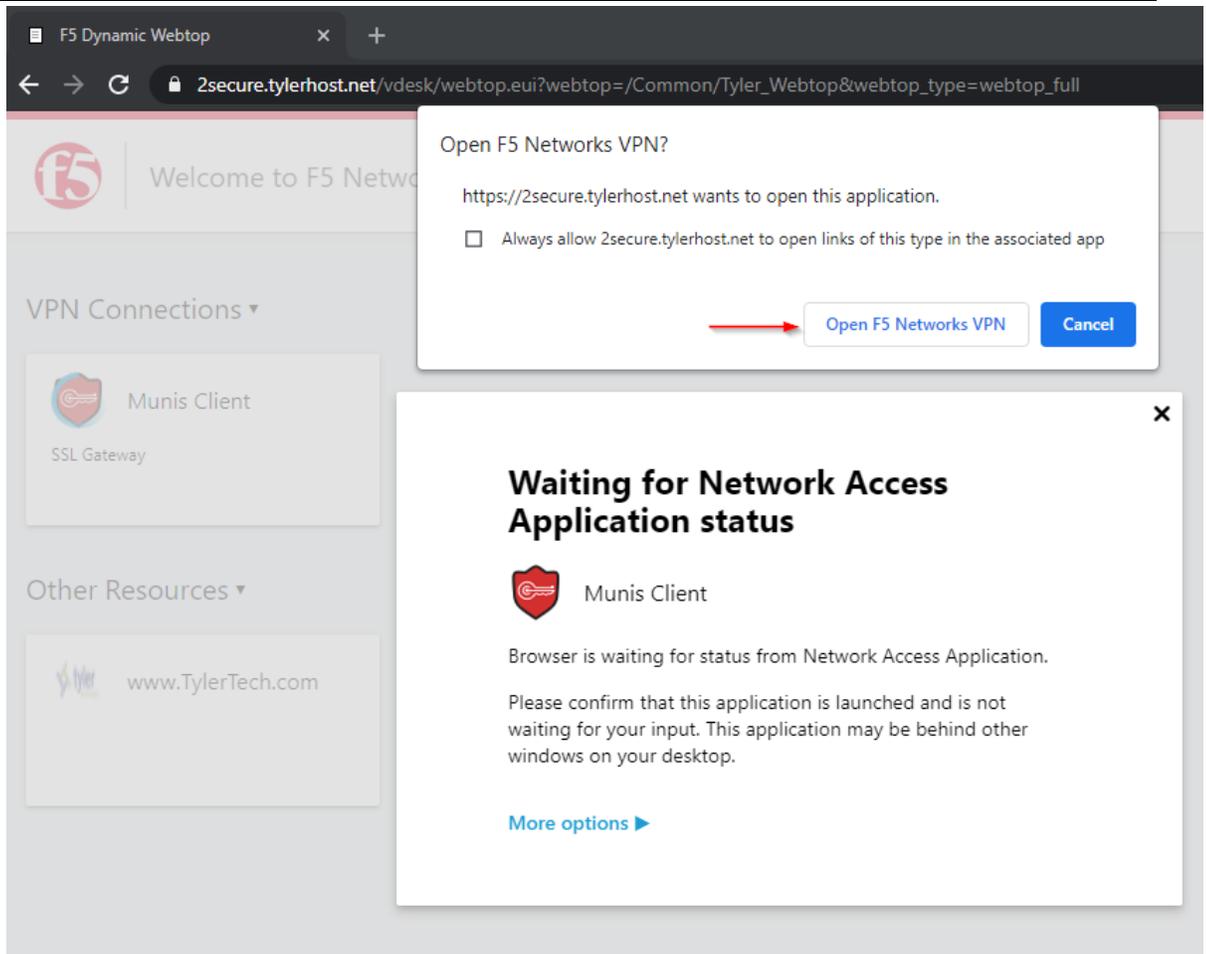
- **On first launch you will be prompted to install the Network Access installer (f5vpn_setup.exe). Click "Download" and install the Network Access installer, once complete select the "Click here" option:**



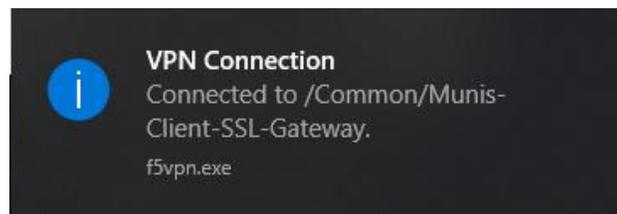
- If you see a pop-up alert regarding needing administrator permission, please hit 'Continue'

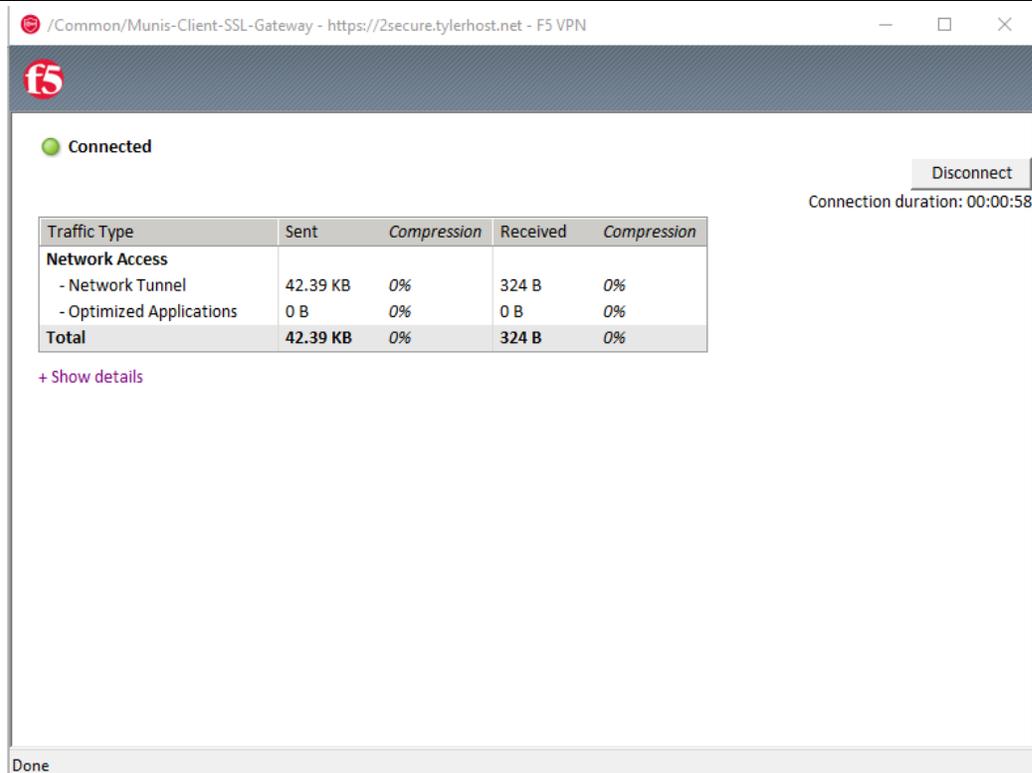


- You should now "Waiting for Network Access Application status", the browser should also prompt if you want to Open F5 Networks VPN? – select the "Open F5 Networks VPN" option:



- **Once the software is installed; you will see a prompt about a new VPN Connection running, and a new screen that provides connection status, traffic type, connection duration and an option to Disconnect will be running in the background that can be launch from the Windows systems tools tray.**





The screenshot shows the F5 VPN client interface. At the top, there is a header with the F5 logo and the text "Connected". Below this, there is a table showing traffic statistics. To the right of the table, there is a "Disconnect" button and the text "Connection duration: 00:00:58". At the bottom of the interface, there is a "Done" status bar.

Traffic Type	Sent	Compression	Received	Compression
Network Access				
- Network Tunnel	42.39 KB	0%	324 B	0%
- Optimized Applications	0 B	0%	0 B	0%
Total	42.39 KB	0%	324 B	0%

+ Show details

- Once connected, you can now connect to your Munis database(s) via ODBC, SSMS, or SSRS.