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GLOSSARY

CAMS: Cascade Accounting Management System is the program Fleet Services uses to manage the fleet.

Car Care: Reasonable expectation to prevent damage through neglect or carelessness.

Car Wash: Maintaining a vehicle state of cleanliness and sanitation.

CEO: Chief Executive Officer.

Charge Back: Amount billed to departments directly for parts or services.

County Vehicles: Group of vehicles belonging to Imperial County Fleet Services that is available for lease.

DOV: Department Owned Vehicle purchased by a department or acquired through a contractual obligation with a third party or grantee.

Depreciation: Method for allocating the cost of fixed assets to periods benefitting from the use of an asset.

FBR: Full Burden Rate is the allocation rate which indirect costs are applied to the direct costs of either labor or inventory.

Fleet Services: Department appointed by the County of Imperial Board of Supervisors to manage vehicles.

General-Purpose Vehicle: A vehicle assigned for routine official county business.

GSA: General Services Administration is the department appointed by the County of Imperial Board of Supervisors to manage budgets and fiscal responsibilities.

ISF: Internal Service Fund established to finance, administer, and account for departments or agencies of a government whose exclusive or nearly exclusive purpose is to provide goods or services to other departments on cost-reimbursement bases.

Law Enforcement Vehicle: Vehicles that conduct routine patrols in the outlying areas of Imperial County.

Loss Reserve: Estimate of liability for future claims that is under the administered by Human Resource/Risk Management.

Mileage Rate: Amount charged per mile for operations, maintenance and replacement of a vehicle.

Motorpool Vehicle: Centrally managed group of vehicles intended for the use of county personnel to augment their department.

N/A: Not applicable.

Special Vehicle: Vehicles that meets specific needs of a department.

Subrogation: The County claim process for reimbursements of damages.

TBD: To Be Determined.

Vehicle Category: Classifies types of vehicles.
Vehicle Preventative Maintenance:
Scheduled servicing, inspections and repairs to
provide safe, reliability and economical
vehicles.

Vehicle Repair: General restoration of a broken, damaged, failed devise, equipment, or part to an acceptable usable condition.

YTD: Year to Date.



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EXECUTIVE SUMMARY

AUTHORITY

Imperial County Board of Supervisors shall direct the Fleet Services Manager to develop a Fleet Management Plan and make recommendations for improving the administration and operation of the fleet. The Imperial County Fleet Services Plan and Policy addresses each component of the fleet and provides direction to implement provisions of the plan. The Fleet Services Plan and Policy employs a methodical approach to fleet management.

PLAN SCOPE

The Plan Scope applies to all county vehicles.

- The number and types of vehicles and the purpose each vehicle serves
- Procedures to increase vehicle use and improve efficiency
- Procedures to reduce the cost of maintaining vehicles
- Opportunities for consolidating and "pooling" of vehicles

All vehicles are subject to requirements of the plan. Departments that purchases a vehicle with non-appropriated funds (such as grants) are subject to all requirements of the plan and/or grantee specific requirements.

ADMINSTRATION PLAN

The Administration Plan provides necessary management and support for all fleet operations. Ensures adherence to all county directives and policies, provide guidance and oversight for all fleet functions, ensure compliance with federal, state, and local standards and regulations, and maintain required documentation and record keeping.

MAINTENANCE PLAN

The Maintenance Plan operates as "Zero Net Cost" which encompasses all aspects of the Vehicle Life Cycle. The plan will provide safe, reliable and economical vehicles. The Fleet Services Manager will administer an annual review of the plan and recommendations will be presented to the Imperial County Board of Supervisors.



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ORGANIZATION AND OPERATIONS PLAN

This Organization and Operations Plan reinforces a Vehicle Life Cycle management process and provides recommendations on how departments may standardize their respective Vehicle Life Cycle management processes. The plan analyzes and provides recommendations on all aspects of vehicle and equipment, which includes safety, utilization, depreciation, maintenance costs, replacement costs, standardization, and determines best methods for replacement and acquisition of vehicles. Analyzes and makes recommendations regarding requests for vehicles standardization and optimal match of needs and resources. Evaluates contracted work and invoices for work performed on fleet vehicles for compliance, resolves discrepancies, and makes recommendations for contract modifications. Communicates with county departments who utilize fleet vehicles to explain policies and programs, secure acceptance of, and support on the policies and programs, ensure compliance, and respond to complaints and requests for information. Analyzes departmental vehicle needs and advises departments on equipment suitability and possible use of alternative types of vehicles by considering cost and use factors and other available information.

VEHICLE LIFE CYCLE

Vehicle Life Cycle summarizing key phases of the life cycle that utilizes the overall organizational structure for this plan. Each section of the plan provides departments with a summary of the phase of the Vehicle Life Cycle and provides an overview of key processes associated policies and guidelines.

APPENDIX A: Vehicle Life Cycle

FLEET MANAGEMENT

Imperial County Fleet Services plays a central role in the support of the Vehicle Life Cycle. Key functions of the Fleet Services Manager includes:

- Create and implement the Fleet Management Plan with approval of the Imperial County Board of Supervisors and review the plan annually
- Collect and analyze fleet data
- Establish, implement, and monitor fleet management guidelines
- Assist as needed in the development of budgetary reports
- Serve as focal point of contact between departments and other fleet management related responsibilities
- Assist with developing strategies to provide acquisition of vehicles and other fleet related services
- Offer fleet management support through publications, web page, meetings, and other forms of communication as needed
- identify and share best business practices for fleet management activities



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I: VEHICLE ANALYSIS

The Fleet Services Manager and Department Directors will determine if the number and types of vehicles currently deployed in the fleet are meeting the Fleet Services Plan and Policy requirements.

ACTIVITIES

1. Perform a Vehicle Replacement Evaluation

The Fleet Services Manager shall evaluate the fleet annually to identify vehicles that meet replacement criteria, of vehicles with excessive repair, maintenance, or operating costs. The Fleet Services Manager shall utilize all available data of the fleet, including internally tracked data when evaluating vehicles for replacement.

APPENDIX B: Vehicle Equipment Evaluation Report

2. Conduct Fleet Right Sizing Evaluation

The Fleet Services Manager shall perform a fleet "Rightsizing" to help determine their appropriate fleet size and composition to prevent underutilization. Factors to consider in sizing a department fleet (in terms of both overall number of vehicles and vehicle type) are the department mission and whether the need will be short-term (perhaps met by rentals or Motorpool units) or long-term (perhaps met by lease or purchase). When conducting a "Right Sizing", one of the main factors considered should be whether current vehicles are underutilized.

In analyzing fleet composition, the Fleet Services Manager shall evaluate the vehicle application, number of passengers typically carried, special needs of the operator, and any limiting factors (e.g. towing, payload, seasonal use) of current vehicles.

3. Develop Fleet Assessment Report

The Fleet Services Manager will document findings derived from the Vehicle Needs Evaluation and Right Sizing Evaluation in a report. The report should outline recommendations for replacement, realignment or disposal of existing fleet vehicles and any identified needs for new fleet vehicles. The report should include details of the analyses performed, and policies, criteria and/or best practices used in developing recommendations. Develop of a Vehicle Replacement Plan addresses both short and long-term replacement needs and help the county to prevent and/or eliminate backlogs of deferred replacements and provides management with a predictable level of annual funding requirements.



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ASSICIATED POLICIES AND GUIDELINES

1. Vehicle Utilization and Minimum Use

Minimum use guidelines apply to most vehicles to ensure departments are getting the optimal use of vehicles. The minimum mileage target for vehicles (sedans, pick up, vans and other vehicles intended primarily for carrying passengers to include Law Enforcement) is 7,500 miles annually. The Fleet Services Manager shall develop and distribute department-specific reports, based on reported fleet data, to flag vehicles that have accumulated less than the minimum mileage for the designated reporting period. The Fleet Services Manager with Imperial County Board of Supervisors approval may amend this minimum mileage target when determinations are made to enhance fleet operations. The Fleet Services Manager shall establish other suitable minimum use criteria when appropriate.

The intent of this requirement is to call attention to vehicles that are underutilized. It is not to direct departments to drive vehicles solely for putting mileage on them to attain a minimum mileage level. The report will assist departments evaluating their vehicle utilization to ensure that all vehicles are being effectively used and identify vehicles may not meet the annual utilization requirement.

a. The following vehicles are exempt from minimum use criteria:

Department owned vehicles and vehicles with a manufacturer's Gross Vehicle Weight Rating (GVWR) of more than 8,500 pounds, construction heavy equipment vehicles purchased with federal, state or local grants and vehicles granted waivers by the Fleet Services Manager.

Departments will have 30 days from the Fleet Services Manager report to submit written justification for retaining vehicles that fail to meet minimum use criteria. Extensions granted by the Fleet Services Manager for departments to justify special use vehicles not identified in the exemptions list.

b. Departments justification may include, but is not limited to:

- What is the primary function of the vehicle and how does this relate to the core function of the department?
- What services are provided through use of the vehicle?
- How many passengers per month are carried?
- How many trips per month are logged?
- What is the cost to utilize the Motor Pool comparable vehicle for the same number of days or trips compared to the cost of ownership?

The Fleet Services Manager may provide waivers for specific vehicles based on justification information submitted by a department. The Fleet Services Manager may grant a lifetime waiver to a vehicle



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determined to be so unique in its function or design that a department is unable to use the vehicle for any other purpose or to rotate the vehicle within the fleet.

2. Vehicle Depreciation

Due to current changes implemented by the State Controller's office based on Title 2 of the Code of Federal Regulations (CFR) Part 200 and in accordance with General Accepted Accounting Principles (GAAP) depreciation.

The Auditor-Controller has determined that passenger vehicles will be depreciated over a 5-year (60 months) period, while law enforcement vehicles will be depreciated over a 3-year (36 months) period.

Effective December 26, 2014, mileage use allowance was no longer acceptable as a substitution for depreciation. The Auditors' office has converted county vehicles on hand to the Straight Line Depreciation method (based on actual costs).

3. Vehicle Replacement Guidelines

Fleet Services Manager consideration for vehicle replacement is focused on safety and may make exceptions to the replacement guidelines on a case-by-case basis. For example, vehicles may be replaced sooner if they incur excessive maintenance or repair costs or may be retained longer if they have unusually low maintenance costs. Specialized equipment may require the use of customized replacement guidelines.

- **Condition** The overall safety and functionality of the vehicle.
- Miles Total amount of miles the vehicle has been driven.
- **Age** Determined by the vehicle build date.

4. Department Owned Vehicle Replacement

Department Owned Vehicles will adhere to Fleet Services Vehicle Replacement Guidelines. The Department Director will notify the Fleet Services Manager of any specific requirements prior to replacing the vehicle.

Vehicles evaluated and identified for replacement and the Department decides to keep the vehicle in service, Fleet Services will continue collecting the appropriate mileage rate. However, the department will be responsible for all major repair costs (e.g. Engine rebuilds, transmission rebuilds, and electronics). Unsafe vehicles will immediately be removed from service.

Vehicles identified for replacement and Fleet Services has not collected adequate funding through the mileage rate, the department is required to provide funding to offset the replacement. Departments unable to provide funding for the replacement will relinquish the replacement portion collected through the mileage rate.



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5. Repair Expenditure Limits

The one-time repair expenditure limits for vehicles as indicated in the attached table are applicable to each repair job performed on the vehicle. These repairs will not include routine maintenance and repairs. The accumulated repair expenditure limits for vehicles will include the cost of all major repairs performed on the vehicles. Work performed by outside vendors will be on an actual cost basis. The accumulated expenditure repair limit is based on the actual acquisition cost of the vehicle, excluding accessories, special equipment and other special costs.

6. Vehicle Replacement & Repair Expenditure Table

	Life	Mileage	Max Repair Limit % of		On	e-Tim	e Rep	air E	xpend	iture i	n Yea	rs	
Vehicle Type	Expectancy	Expectancy	Vehicle Price	1	2	3	4	5	6	7	8	9	10
Law Enforcement	4	125,000	%	90	80	70	60	50	40	30	25	25	25
Sedan Mid-Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Sedan Full Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
SUV Mid-Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
SUV Full Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Truck Mid-Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Truck Full Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Van Mid-Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Van Full Size	10	125,000	%	90	80	70	60	50	40	30	25	25	25
Special Vehicles	TBD	******	******	*****	****	****	****	****	****	****	****	****	****

7. Clean Fleet Goals

Imperial County Fleet Services is setting Clean Fleet Goals in an effort to reduce harmful greenhouse gas emissions while increasing fuel efficiency. The goal requires 3% of vehicles identified for replacement or newly introduced vehicles to the fleet must meet at a minimum one of the following criteria's.

- Right-Sizing to Smaller Vehicles
- Lower Displacement Engines
- Hybrid Vehicles
- Electric Vehicles
- Alternative Fuels
- Automatic Start/Stop
- Cylinder Deactivation
- Direct Fuel Injection



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II: BUDGETING

The Fleet Services Manager and Department Directors will evaluate the recommendations derived from the analysis performed in Phase I in an effort to construct a fleet related budget request.

CAPITAL IMPROVEMENT PLAN

1. Develop Business Case

The Capital Improvement Plan is the primary method to request funding

- The County will purchase only base model vehicles.
- Review recommendations/request for vehicles
- Determine the number and category of vehicle to be replaced
- Acquire pricing and formulate an estimate of funding needed to replace vehicle
- Determine if the types of vehicles considered for acquisition meet specific requirements
- Department Directors are required to submit a Vehicle Request Form to upgrade vehicles that require specific features or vehicle acquisitions over \$35,000.

Departments should consider the following when requesting vehicles

- Can existing vehicle be reassigned to fill the need?
- Will the new vehicle meet minimum use requirements?
- Is there is a cost savings (e.g. renting motor pool vehicle, leasing/rental car company)?
- Reduce monthly vehicle stipends and reimbursements and utilize county assigned vehicles?

2. Vehicle Requests

Departments requesting an additional vehicle to their fleet or requests a change to the type of vehicle or upgrades is required to submit a Vehicle Request Form. The Imperial County Board of Supervisors shall approval/disapproval the Vehicle Request with recommendations from the CEO and Fleet Manager.

APPENDIX C: Vehicle Request Form



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3. Vehicle Asset Assignment

The main objective of asset assignment is to effectively manage the fleet and maintain accurate accounting of assets.

- Vehicles purchased utilizing General Funds will be assigned to Fleet Services.
- Vehicles purchased through a grant/special funding will be assigned to the department.
- Department Directors can request the Board of Supervisors to assign grant/special funded vehicle to Fleet Services contingent on grant/special funding requirements.
- Grant/special funded vehicles identified for replacement and General Funds subsidized operating
 the vehicle, the replacement vehicle will be assigned to Fleet Services contingent on grant/special
 funding requirements.

4. Mileage Rate Plan

An annual review of the Mileage Rate Plan is required to ensure adequate funding for sustainability of the fleet. The Mileage Rate Plan will recapture all costs to provide safe, reliable and cost efficient vehicles.

- Operation & Maintenance Cost per mile for Fleet Operations, Fuel, and Maintenance
- **Replacement Rate** Cost per mile for the Replacement of Vehicles
- Total Rate Operation, Maintenance and Vehicle Replacement Rates combined

APPENDIX D: Mileage Rate Table

5. Fleet Services Facility

The Fleet Services Manager shall develop a Capital Improvement Plan for the maintenance and replacement of property, structures, equipment, vehicle maintenance and replacement. Budgeting for the CIP will be reserve funds in excess of 60 days working capital.



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III: ACQUISITION

The Fleet Services Manager and Department Directors will acquire vehicles in accordance to the Imperial County Fleet Services Plan and Policy. Certain vehicles may require exceptions based on special use requirements and construction and the vehicle specification requirements will be submitted to Procurement and the CEO office for review.

APPROVAL

The requesting department must submit a Board Agenda Fact Sheet, Vehicle Request Form and supporting documents to the Imperial County Board of Supervisors for approval/disapproval.

ACTIVITIES

Vehicle Acquisition

The Department Director and Fleet Services Manager will determine vehicle specifications from the Fleet Right Sizing Evaluation and seek to acquire vehicles in the most cost effective manner available.

A. Options for acquisition include:

- Purchase through county bidding process
- Purchase through state contract or other approved methods
- Purchase of surplus or seized vehicles
- Acceptance of a donated vehicles

B. The County should consider alternatives to vehicle acquisition including:

- Rental of vehicles will be used only to meet temporary, short-term, and/or seasonal requirements. Departments should consider vehicle acquisition if the requirement for transportation is ongoing. Vehicles rented by departments for short-term requirements (generally shorter than one month or for a specific requirement, e.g. contingency operations) are not subject to data collection and plan requirements.
- Use of utility carts instead of licensed vehicles where appropriate. Utility or golf cart type of
 vehicles can be useful instead of trucks or other licensed vehicles when used exclusively in
 complex environments.
- It may be cost effective to outsource special purpose vehicle (e.g. forklift) through a contracted vendor on an as-needed basis rather than to own such a vehicle.



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Mileage reimbursement for the use of personal vehicle option may be more cost effective. Fleet
Services Manager shall conduct reviews of the feasibility of alternatives to County owned
vehicles, including leased and rental vehicles. Review findings will be presented to the Imperial
County Board of Supervisors.

ASSOCIATED POLICIES AND GUIDELINES

1. Operational Fleet Size

The Fleet Services Manager monitors the fleet size and makes necessary recommendation to the imperial County Board of Supervisors to maintain, reduce or increase the fleet.

2. Pool Vehicles

The Fleet Services Manager and Department Directors will periodically evaluate opportunities to consolidate multiple departments within the same geographic area. Such methods will increase vehicle use and improve the efficiency of the fleet.

3. Vehicle Acquisition Limit

Vehicle Request Forms and supporting documents must be submitted to the CEO's office for vehicle acquisition of \$35,000 or more. The CEO will approve/disapprove the request prior to the Vehicle Request Form and supporting documents are submitted to the Imperial County Board of Supervisors.

4. Vehicle Upgrade

Departments that request a Vehicle Upgrade must complete a Vehicle Request Form and submit it to the CEO for authorization. The department will be responsible to provide funding for the upgrade.

5. Local Vendor Preference Policy

Refer to County of Imperial Local Preference Policy.

APPENDIX C: Vehicle Request Form



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IV: VEHICLE PREPARATION

The Fleet Services Manager and Department Directors will prepare vehicles for use in the fleet. This includes the addition of such equipment as seals, stripes, radios, computers, emergency lights, logos, decals and painting as applicable. Departments should allow necessary preparation time to ensure all added equipment and features are installed and working properly. Departments requiring special equipment will be responsible for all associated costs to purchase, installation, maintenance and repairs.

ACTIVITIES

1. Receiving Vehicles

The Fleet Service Manager and Department Director will inspect vehicles before they are placed in service. Special care should be taken to make certain that the vehicle meets all specifications requested during acquisition process prior to accepting the vehicle.

2. Vehicle Registration and Insurance

Purchasing and or Departments Directors are required to keep vehicles properly registered with the Department of Motor Vehicles The Risk Manager will ensure that the County Vehicle Insurance Policy is current and Fleet Services/Department Directors will place a copy of the Insurance policy in the vehicle prior to placing the vehicle into service. Most County owned vehicles are required to obtain exempt plates. County vehicles requiring "Cold Plating" will be the responsibility of the assigned departments.

APPENDIX E & F: County Insurance Policies

3. Up-Fitting

Fleet Services shall make the vehicle ready for service by installing or out sourcing required aftermarket equipment and apply county and department required logos (inscription required on all county owned motor vehicles and heavy equipment) on all vehicles and equipment with exempt plates. Certain unmarked law enforcement vehicles and vehicles with Non–Exempt plates are exempt from this requirement. Departments requiring special equipment shall be responsible for all costs of purchasing, installation, maintenance and repair.

4. Vehicle Assignment

Departments are required to assign fleet vehicles to a specific location, unit and/or individual in an effort to properly account for, track and monitor the vehicle.



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ASSOCIATE POLICIES AND GUIDELINES

Take Home Vehicle Assignment Policy

Assignment of a vehicle to an individual employee on a permanent or daily basis is prohibited without written documentation on file with the department. The Department Director is required to validate the assignment is critical to the mission of the department.

The Department Director assigning a vehicle to an individual employee shall document the following information at a minimum: Vehicle Identification number, license plate number, year, make, model and fuel cards. Name and position of the individual to whom the vehicle is assigned (except in case of law enforcement officers where disclosure of this information could jeopardize the individual's safety or security) Justification of the assignment with regard to the mission of the department or agency.



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V: FLEET OPERATIONS

The Fleet Services Manager and Department Directors are required to operate fleet vehicles in accordance to the Imperial County Fleet Services Plan and Policy.

FLEET SERVICES MANAGER ACTIVITIES

1. Develop County Policies and Procedures

Fleet Services Manager shall develop and maintain written policies and procedures governing operations. These policies and procedures will be made available and kept current. Departments are encouraged to adopt practices specific to their fleets. Any additional policies and procedures must be consistent with the requirements of the plan, and be vetted by the Fleet Services Manager and Risk Manager prior to adoption. Vehicle Operation Policies and Procedures shall address.

- Develop county policies and procedures
- Commitment to provide staffing support
- Appropriate use of county vehicles
- Vehicle assignment and motor pool procedures
- Procedures for determining vehicle needs
- Assist with driver eligibility requirements
- Vehicle acquisition
- New vehicle delivery
- Preventive maintenance
- Vehicle repair
- Warranty tracking
- Fuel management
- Accident reporting
- Timelines for performing replacement analysis
- Vehicle replacement schedules
- Use of personally-owned vehicles
- Vehicle disposal

APPENDIX G: Waiver of Liability



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2. Department Responsibilities

The Department Director will appoint an individual as the point of contact (POC) for their department. The POC shall serve as the principal point of contact for the Fleet Services Manager with regard to anything fleet related. Department Directors are responsible for ensuring that the Fleet Services Manager is supported in implementing and enforcing the plan.

3. Vehicle Maintenance and Repairs

Fleet Services shall properly maintain county fleet vehicles as necessary to keep fleet vehicles in proper working condition. Proper maintenance and repair of vehicles includes the following:

a. Preventive Maintenance

Departments will follow preventive maintenance schedules for all vehicles in accordance to the Fleet Services Manager directives. A mileage service label will be placed in the driver's dash area to alert for the next service. When the vehicle has reached the required mileage for service, the department POC will have the vehicle delivered to Fleet Services.

b. Preventive Maintenance Compliance

A late fee of \$25 for every 500 miles the vehicle is over the preventative service interval. The assigned department will be responsible for all damages due to not adhering to the schedule.

c. Warranty Service

Fleet Services will maintain warranty information on all vehicles and coordinate all warranty service required during the life of the vehicle.

d. Unscheduled Maintenance and Repairs

The department POC will coordinate with Fleet Services for vehicles in cases of unscheduled breakdowns. Fleet Services shall utilize the most cost effective means available to maintain fleet vehicles including county owned and/or managed maintenance shops and contracted vendors. Employees are not authorized to perform their own vehicle repairs. However, performing minor repairs (changing a flat tire, adding oil and wiper fluid) is authorized.

4. Roadside Assistance

Fleet Services will respond to all roadside assistance requests during regular business hours (6am-4pm) call (442) 265-1999. After hours, weekends and holidays, call Sheriff Dispatch at (442) 265-2021. Sheriff Dispatch will follow the guidelines in the Roadside Assistance Policy. All vehicles will be delivered to the Fleet Services Facility.

APPENDIX H: Roadside Assistance Policy



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5. State Vehicle Inspection

Department Director and the Fleet Services Manager shall ensure all assigned vehicles that require state inspections are in accordance with state requirements.

6. Trip Logging

Departments will establish procedures detailing requirements for trip logging and should clearly outline when trip logging is required and what data elements are required to be logged.

7. Vehicle Idling Policy

Idling of county vehicles will be kept at a minimum. With few exceptions (traffic accident, K-9 units, apprehensions and clients). Excessive vehicle and equipment idling is bad for the vehicle/equipment and harms the environment.

8. Vehicle Fueling

Fleet Services will utilize the most cost effective means available to procure fuel for fleet vehicle using a retail fuel establishment that accepts the county fuel cards.

9. Alternative Fuel Vehicles

In an effort to reduce emission and harmful gasses, the county whenever practical will procure alternative fuel vehicles if those vehicles can meet or exceed requirements. Alternative fuel includes Compressed Natural Gas (CNG), Electricity Vehicles (EV) and Hybrid Vehicles.

10. Fuel Card Assignment

County employees are required to use the county issued fuel cards for refueling vehicle. Fuel cards will be issued to a specific vehicle or equipment, and not for an individual driver whenever possible. This allows for improved fuel cost management, monitoring of individual vehicles to detect fraud, waste and abuse and to analyze annual consumption. County employees shall use self-service pumps rather than full service pumps when refueling. Departments will turn in all fuel card(s) associated with a disposed or transferred vehicle to Fleet Services immediately when the vehicle is removed from service.

11. Fuel/Lubricants Contract

The Fleet Services Manager will coordinate with the Purchasing Supervisor for all county fuel and lubricant contracts to include implementation, modification or cancellation.

12. Other Gasoline Fuels

Unless specifically prohibited by manufacturer warranty or Fleet Services Manager recommendations, all county vehicles operating on gasoline shall use regular unleaded gasoline. Higher-octane blends (marketed as premium, super-unleaded, plus, etc.) can be used only to reduce/eliminate engine clatter on older vehicles to prevent engine damage and must be authorized by Fleet Services.



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ASSOCIATED POLICIES AND GUIDELINES

1. Fleet Operator Guidelines

The Risk Manager and Fleet Services Manager shall establish minimum driver qualifications for county vehicles. Only Imperial County employees are authorized to operate county vehicles. Departments requiring employees to maintain a commercial driver's license shall screen drivers annually through the Department of Motor Vehicles (DMV) Pull Notice Program for driving violations, license status/endorsements, medical card DL-51, driver's logs and random drug testing. New Hire Orientation is required for all employees authorized to operate a county vehicle.

2. Communications

Regular communications such as written memos or newsletters to keep departments informed of changes to fleet practices, policies and procedures to improve safety and save money. Vehicle user manuals and required documents will be provided to all vehicles to include:

- Vehicle registration and proof of insurance
- County Accident/Damage Form and reporting procedures
- Roadside Assistance Label

3. Maintenance and Repairs

Fleet Services shall conduct all preventative maintenance and repairs to vehicles and vehicles that require specialized repairs will be outsourced to an approved vendor.

APPENDIX I: Vehicle Service Request

4. Vehicle Use

The Fleet Services Manager and Department Directors will evaluate vehicle use and rotate underused vehicles within and between departments to achieve maximum use. The transferring of high mileage vehicles to departments with low vehicle utilization can extend useful vehicle life by several years. Never overload vehicles and always stay within the manufacturer's gross vehicle weight guidelines. Overloading vehicles stresses body and suspension parts and can be dangerous.

5. Motorpool Management

Fleet Services Motorpool vehicles will help reduce the fleet size. It will be available to all departments on as-needed basis. Motorpool vehicles are to be used exclusively for county business and by authorized drivers only. Email Motorpool Reservations to fleetservices@co.imperial.ca.us or call (442)265-1999.



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a. Motorpool Rates:

- Standard mileage rate for the category of vehicle reserved.
- \$25.00 daily late charge for vehicles returned after 9am the following business day.

b. Motorpool Procedures:

- Fleet Services will issue vehicles clean and all fluids topped off.
- Returned vehicles are required to have a full tank of fuel. The department will be charged for vehicles returned not topped off.
- Returned vehicles with heavy stains or excessively dirty beyond normal use. The department will be charged for cleaning the vehicle.
- Vehicles returned with damages not reported and is subsequently "Discovered" the department will be responsible for the damages.

APPENDIX J: Motorpool Reservation Form

6. County Travel Authorization and Reimbursement Policy

County employees shall utilize department assigned vehicles or Motorpool vehicles whenever possible. In cases where a county vehicle is not available, the employee and or department shall refer to the County Travel Authorization and Reimbursement Policy.

7. Fleet Management Program

Cost Accounting Management System (CAMS) is the automated Modular Cost and Project System that is fully integrated to provide a highly efficient accounting system that delivers timely and accurate information.

8. Car Care

Departments shall keep all vehicles clean to present a positive image of the county. A contracted vendor shall provide the washing of vehicles and it is the responsibility of each department to use this service. Fleet Services will clean heavily stained vehicle interiors and exteriors that is a result of neglect or carelessness and the department will be charged for the service.

9. Vehicle Accident/Damage Policy

Report all County vehicle accident/damages immediately to Fleet Services at (442)265-1999 and you supervisor. Fleet Services will give instructions to deliver the vehicle to Fleet Services for a Vehicle Safety Inspection. If the vehicle is unsafe to drive, Fleet Services will recover the vehicle.

Submit the County Vehicle Accident/Damage Report, Supervisors Accident Report and supporting documents to the Risk Manager at <u>autoclaims@co.imperial.ca.us.</u>



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a. Vehicle Accident/Damage Repair Procedures

Fleet Services will determine if repairs are conducted in-house or outsourced. The Fleet Services Manager will review repair estimates to determine if they are complete. The vendor with the lowest estimate will be awarded the repair work. If the vendor with the lowest estimate cannot perform the repair work in a reasonable amount of time, the vendor with the next lowest estimate will be awarded the repair work.

Vendors are required to submit an estimate within three business days. If a vendor fails to submit an estimate within three business days, Fleet Services may select from the lowest estimate received.

b. Vehicle Accident/Damage Repair Estimate Table

- \$1,500 or less in parts and labor will require one estimate.
- \$1,501 \$3,000 in parts and labor will require two estimates.
- \$3,001 or more in parts and labor will require three estimates.
- The Fleet Services Manager will authorize repairs to vehicles that require towing to the auto body repair shop for estimates, if acquiring additional estimates is not cost efficient.
- Repair work completed by Fleet Services will require no estimates.

c. Vehicle Accident/Damage Repair Costs

The Department assigned to the vehicle will be responsible for all Accident/Damage repair costs up to the deductible limit of \$10,000 per incident.

APPENDIX K & L: County Accident/Damage Report(s)

10. Vehicle Disposal

Fleet Services will dispose of vehicles promptly and in accordance with county surplus policies and procedures. Grant funded or seized vehicles may have unique disposal requirements and the Fleet Services Manager and Procurement Supervisor will determine the best practice to dispose of the vehicle.



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VI: FLEET MANAGEMENT

The Fleet Services Manager and Department Directors will monitor the use of fleet vehicles to determine if vehicles comply with the Imperial County Fleet Services Plan and Policy.

MONITORING

1. Data Analysis and Reporting

The Fleet Services Manager will periodically review related fleet vehicle data in an effort to evaluate department fleet usage. In addition, the Fleet Services Manager will also utilize this data in an effort to evaluate vehicle utilization and efficiency.

2. Vehicle Rotation

The Fleet Services Manager will advise Department Directors based on the Data Analysis to rotate fleet vehicles preventing under and/or underutilization. The rotation of vehicles will extend their service life and maintain suitability of the fleet.

3. Monthly Mileage Reporting

Departments are required no later than the 20^{th} of each month to submit all mileage/kilometer/hours to CEO/GSA/Budget & Fiscal.

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APPENDIX A: Vehicle Life Cycle



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APPENDIX B: Vehicle Evaluation Report

The state of the s	MPERIAL COUNTY FLEET 1414 State Street El Centro, California 92 Direct (442) 285-199 EHICLE EVALUATION	2243 9	
Vehicle Number:	Department:		
Year: Make:	Model:	Mileage:	Hours:
Purchase Price:	Replacement Cost:		Resale:
Date of Evaluation:	Evaluator:		
System	Diagnosis	Esti	mated Repair Cost
Engine			
Transmission			
Differential/Drive Line			
Exhaust			
Electrical System			
Brakes			
Wheels/Tires			
Body			
Interior/Exterior			
Front End/Suspension			
Air Conditioning			
Other			
Total Estimated Repair Cost			
Diagnosis Code (check one)	Code Description	·	
GOOD	System is functioning		xpected
FAIR	Minor repairs required	l	
POOR	Major repairs needed	– Consider Repla	cing
Evaluator Comments:			



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APPENDIX C: Vehicle Request Form

SHELL COOK	MPERIAL COUNTY FLEET 1414 State Street El Centro, California 92 leetservices@co.imperial.ca.us (2243 442)285-1999
	Department Inform	ation
Department:	Name:	Are you requesting to change vehicle type? Yes ☐ No ☐
		New Vehicle
Account Number:	Vehicle Number:	Date:
Justification/Purpose:	Sedan Midsize Van Mi	neck box of requested vehicle type. idsize SUV Midsize Truck Fullsize Illsize Truck Midsize
	Requested Vehicle Spec	cifications
Type: e.g. Extended cab	Anticipated Annual Mileage	E
Make:	Model:	4WD: Yes No
Engine Type/Size:	Special Equipment: e.g. cage, light bar	•
Color:	Other:	
	CEO & Board App	roval
Yes No Date Approved:	supporting documents to the approves the request, forw	equest Form with Board Agenda Fact sheet and all the Clerk of the Board. Once the Board of Supervisors ard the approval to Fleet Services. The defor vehicle acquisition of \$35,000 or more.
Signature:	Fleet Services Use	Only
Date received:	Vehicle recommendation Ye	es No No
Date sent to bid:	Fleet Services Man	nager Date
Date order placed: Date for pick up:	Comments:	

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APPENDIX D: Mileage Rate Table

Vehicle Description	Operation & Maintenance Rate	Vehicle Replacement Rate	Total Mileage Rate
Sedan Midsize	.22	.14	.36
Sedan Fullsize	.22	.14	.36
Truck Midsize	.22	.14	.36
Truck Fullsize	.26	.20	.46
SUV Midsize	.26	.18	.44
SUV Fullsize	.26	.20	.46
Van Midsize	.26	.16	.42
Van Fullsize	.26	.20	.46
Special Application Vehicle Cost of \$50,000 or more	.46	.36	.82
Other No Replacement	.28	.0	.28
Charge Back	.0	.0	.0



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APPENDIX E: Verification of Self Insurance





RODOLFO AGUAYO Director of Human Resources & Risk Management

Verification of Self-Insurance

January 15, 2020

The County of Imperial is self-insured for Auto Liability up to \$200,000. The self-insurance is the primary coverage for the County of Imperial. The following coverage exists in excess of the County's self-insurance.

Liability Excess Insurance

County Supervisors Association of California-Excess Insurance Authority (CSAC-EIA):

\$200,000 to \$5,000,000

Additional information is available upon request. If you have any questions, please contact the Human Resources and Risk Management Department at (442) 265-1148.

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APPENDIX F: Mexico Insurance Policy

AVAILABLE UPON REQUEST



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APPENDIX G: Waiver/Release of Liability

COUNTY OF IMPERIAL



WAIVER/RELEASE OF LIABILITY

PLEASE READ CAREFULLY BEFORE SIGNING.
THIS IS A RELEASE OF LIABILITY AND WAIVER OF CERTAIN LEGAL RIGHTS.

In consideration for being allowed to travel in a Cou	nty vehicle on	I hereby release the
County of Imperial, its agents and employees from	all claims for any and	all liability for any injury,
either real or perceived, suffered by the	or any	person associated with or
attending this event arisin	g from or connected	with the gathering. The
assumes all risk from any in	njuries received.	
The also agrees to the full protect and hold the County of Imperial and its represents, successor and assigns harmless from any ademands, losses, penalties, attorney's fees and compared whatsoever arising out of or in connection with the gathering, including the Airport Cargo Feasibility misconduct, or the negligent acts and omissions associated with or attending the event.	sentatives, officers, directed all claims expenses, osts, in law or equity, e	ctors, designees, employees, liabilities causes of action, or every kind and nature participation in this ad omissions and/or willful
I HAVE CAREFULLY READ THE ABOVE LIA KNOWLEDGE OF ITS CONTENTS AND SIGNS		ND SIGN IT WITH FULL
Signed:	Date:	
Title:	-	



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APPENDIX H: Roadside Assistance Policy

The Fleet Services Roadside Assistance Policy provides a quick response to vehicle breakdowns and accidents. County employees are required to comply with provisions of the Roadside Assistance Policy.

1. Roadside Assistance Hours of Service

6 a.m. – 4 p.m. call Fleet Services (442) 265-1999 After 4 p.m. weekends and holidays call Sheriff Dispatch (442) 265-2021

2. Roadside Assistance Label

The Roadside Assistance Label will be placed on the vehicle dash in clear view of the driver.

ROADSIDE ASSISTANCE

6 a.m. – 4 p.m. Fleet Services (442) 265-1999 After 4 p.m. Sheriff Dispatch (442) 265-2021

3. Mechanical Problem

If you notice, a mechanical problem with a county vehicle report it immediately. Fleet Services will determine appropriate actions to either conduct roadside repairs or recover the vehicle. Unless the vehicle constitutes a traffic hazard in its current location, the driver shall not move it until instructed to do so.

4. Traffic Accident

Call 911 if anyone is injured. Report the traffic accident to the local law enforcement, supervisors and Fleet Services. Fleet Services will determine appropriate actions to recover the vehicle. Unless the vehicle constitutes a traffic hazard in its current location, the driver shall not move it until instructed to do so.

5. Vehicle Abandonment

Vehicles abandoned due to a mechanical problem or traffic accident report it immediately to Fleet Services during regular working hours or Sheriff Dispatch after hours. Secure the vehicle in a safe location, roll up the windows and lock all doors.



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6. Driver Guidelines

- County employees shall follow the listed guidelines in the event of a vehicle mechanical problem or traffic accident.
- Call 911 if necessary
- Park the vehicle in a safe location
- Call your supervisor
- Call Fleet Services during regular business hours or Sheriff Dispatch after hours
- Stay with your vehicle if it is in a safe location
- Do not leave valuables in the vehicle
- Check in with your supervisor periodically until arrangements are made to pick you up
- Complete the Accident/Damage Report

7. Supervisor Guidelines

- County Department Supervisors shall follow the listed guidelines in the event of a reported vehicle breakdown or traffic accident.
- Call 911 if necessary.
- Call Fleet Services during regular business hours or Sheriff Dispatch after hours.
- Instruct the employee to park the vehicle in a safe location
- Immediately make arrangements to pick up your employee
- Call your employee periodically to ensure their safety
- Advise employee not to leave valuables unattended in the vehicle
- Complete the Supervisor Accident/Damage Report

8. Sheriff Dispatch Guidelines

Sheriff Dispatch shall follow the listed guidelines in the event of a reported vehicle breakdown or traffic accident.

- Call 911 or local emergency services if necessary
- Call your supervisor
- Call Fleet Service
- Call for towing service

9. Towing Service Request

Fleet Services or Sheriff Dispatch will be responsible for requesting the towing service.



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10. Towing Service Guidelines

All county vehicles have the factory extended 36,000 mile/3 year warranty that includes roadside assistance. A sticker with an 800 number is on the driver's side window or in the vehicle owner's manual located in the glove box.

Towing service companies are authorized to make immediate repairs to the vehicle (lockouts, flat tire repair, winching, fuel delivery and jump-starts). If the vehicle cannot be repaired onsite, the vehicle will be towed in accordance to the Towing Service Response Area.

11. Towing Service Response Area

The towing service response area is assigned to three zones. (North County, South County and Out of County).

- **North County** Roadside Assistance towing service north of Keystone Rd. JT Towing (760) 355-1000. Deliver vehicles to the Fleet Services facility.
- **South County** Roadside Assistance towing service south of Keystone Rd. Beach & Sons Towing. Deliver vehicles to the Fleet Services facility.
- Out-of-County Roadside Assistance towing service Pep Boys 24 Hour Roadside Assistance (800) 737-2697. Deliver to the nearest Pep Boys location.

The policy cannot address every scenario and county employees should use good judgement when a problem arises.



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APPENDIX I: Vehicle Service Request

	1414 State Street El Centro, California 92243
	fleetservices@co.imperial.ca.us (442)265-1999
IFOR	VEHICLE SERVICE REQUEST
1. Department Inform	nation
Date: Dep	partment: Acct No:
Vehicle No:	Requested By:
Phone No:	Email:
2. Work Request Typ	e (Please be specific)
Service:	
Repair:	
Safety Inspection: _	
Special Equipment:	
Accident:	
Other:	
3. Submit Request	
Email Vehicle Service Re Direct (442)265-1999	quest to <u>fleetservices@co.imperial.ca.us</u>
Fax (760)337-8629	
Please Note: During reg	gular working hours vehicles can be dropped off anytime and Vehicle Safety
Inspection	ns will be performed immediately.

Garage Use Only: Date Received:	Repair Order:
Notes:	



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APPENDIX J: Motorpool Reservation Form

	RIAL COUNTY FLEET SERVICES 1414 State Street El Centro, California 92243 rices@co.imperial.ca.us (442)285-1999
MO	TORPOOL RESERVATION
PICK UP:	DROP OFF:
Date://	//
Time:	Time:
	REQUESTER
Department:	Account:
Driver:	Phone Number:
Email:	Number of Passengers:
Itinerary:	
_	
	VEHICLE REQUEST
	•
Sedan Midsize Sedan Fullsize Special Request:	SUV Midsize Truck Midsize Van Midsize Van Fullsize
	SUV Midsize Truck Midsize Van Midsize Van Fullsize SUBMIT REQUEST
Special Request: Email Motor Pool Reservations to Direct (442)265-1999	SUV Midsize Truck Midsize Van Midsize Van Fullsize SUBMIT REQUEST
Special Request: Email Motor Pool Reservations to Direct (442)265-1999 Fax (760)337-8629	SUV Midsize Truck Midsize Van Midsize Van Fullsize SUBMIT REQUEST
Email Motor Pool Reservations to Direct (442)265-1999 Fax (760)337-8629 GARAGE USE ONLY:	SUV Midsize Truck Midsize Van Midsize Van Fullsize SUBMIT REQUEST fleetservices@co.imperial.ca.us Starting Miles:
Email Motor Pool Reservations to Direct (442)265-1999 Fax (760)337-8629 GARAGE USE ONLY: Vehicle Number:	SUV Midsize Truck Midsize Van Midsize Van Fullsize SUBMIT REQUEST fleetservices@co.imperial.ca.us Starting Miles: Ending Miles:



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APPENDIX K: Vehicle Accident/Damage Report

COUNTY OF IMPERIAL VEHICLE ACCIDENT/DAMAGE REPORT

ACCIDENT IF YOU HAVE AN ACCIDENT DO: DAMAGE/NOT ACCIDENT RELATED Call 911 immediately if damage or injuries are involved and request medical assistance and an officer to file a report on behalf of the __ 🗆 АМ 🗆 РМ County. Location:_ Notify your supervisor and Risk Management (442) 265-1148 YOUR VEHICLE: Obtain the other driver's license number, insurance information from their Insurance Verification card and a description of the vehicle from their registration card. Vehicle:______ If safe and if other party agrees take pictures of damaged portions of all vehicles. Vehicle No. Complete Accident Report Card and submit to your supervisor with a copy to Risk Management Job Title: Take County vehicle to County Fleet Services for inspection with a Driver's License: copy of the Accident Report Card. DO NOT: Description of Damage: Admit any responsibility or make any statements about the accident to anyone other than: Police Officer Passengers: Your Supervisor The following sections are to be completed only for accidents Risk Management Department OTHER VEHICLE: Remember that you are an employee of County of Imperial and need to Driver's Name: act professionally at all times Address:_ County employee shall complete all applicable sections of this form. In case of driver injury, the supervisor shall complete this form. _# Passenger_ Submit this form to your supervisor the same day but no later than the next business day after the accident. Driver's License No. LAW ENFORCEMENT: _Badge No._ Vehicle License Plate No. State: Report No. Did you Receive a Ticket?_ Policy No. Did not respond to incident □ Damage: INJURED PERSONS: WITNESSES: 1. Name: 1. Name: Address: Phone: Nature and Extent: Witness Statement: 2. Name: Address: Address: Phone: Phone: Nature and Extent: Witness Statement:_

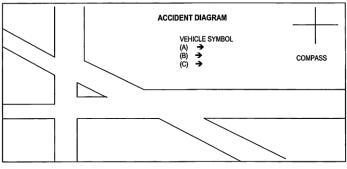
WAS AMBULANCE CALLED? Yes



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INSTRUCTIONS FOR FILLING OUT ACCIDENT DIAGRAM

- Indicate compass direction on diagram
 Name streets or roads and (if any) railroad tracks
- Indicate direction and position of each vehicle involved in the accident
- Use the letter (A) to designate County vehicle and (B), (C), etc., for other vehicle(s)



What was the purpos	se of the travel?_				
Road Type: Describe what occur		☐ Business/Commercial	, ,		☐ Parking Lot ☐ Rural Road
Weather Conditions:			☐ Light Rain	☐ Medium R	ain 🛘 Heavy Rain 🗘 Standing Water
Were seatbelts being	gworn? Yes □	No 🗆			
Signatures					
Employee: By signing	ng this document	you are confirming that the i	nformation provide	ed is accurate and	d complete.
Employee's/Driver's	Signature				Date
Printed Name					
Supervisor: By sign and accuracy.	ing this documen	t, you are confirming that yo	u have reviewed th	ne information on	this form with the employee for thoroughness
Supervisor's Signatu	ire				Date
Printed Name					
Supervisor's Instru submit to the Risk			eport within one	(1) working day	following the date of the accident and

Risk Management Comments: Training Recommended Yes \square No \square

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APPENDIX L: Supervisor's Accident Investigation Report

	SUPER	VISOR'S	ACCIDENT I	NVESTIGATIO	N REPORT	-		
DEPARTMENT OR DIVISION				NAME OF PERSON FILLING	OUT REPORT (PRINT)	WORK PHO	NE	
LOCATION OF ACCIDENT				DATE OF OCCURANCE	TIME	DATE REPO	ORTED	
PERSONAL INJURY					PROPERTY D	AMAGE		
INJURED'S NAME WORK PHONE				PROPERTY DAMAGED				
POSITION INJURED BODY PART(S)				DESCRIPTION OF DAMAGE				
NAT	URE OF INJURY			OBJECT/EQUIPMENT/SUBSTANCE/INFLICTING INJURY				
OBJ	ECT/EQUIPMENT/SUBSTANCE/INFLICTING INJURY		,	PERSON WITH MOST CONTI	ROL OF OBJECT/EQUI	PMENT/SUBSTANCE		
	DESCRIBE CLEARLY HOW THE ACCIDENT OCCUR	RED						
NO NO								
DESCRIPTION								
ESC								
	WITNESS NAME		ADDRESS			TELEPHONE NO.		
	Time of route		ADDITEDS:			TELEPHONE NO.		
_	WHAT ACTS, FAILURES TO ACT AND/OR CONDITION	ONS CONTRIBUT	ED MOST DIRECTLY TO	THIS ACCIDENT?				
,,								
ANALYSIS								
ANA								
_	WHY DID THE ABOVE ACTS, FAILURES TO ACT AN	D/OR CONDITION	NS EXIST?					
É								
PREVENTION								
PR								
	PROBABLE RECURRANCE RATE LOSS SEVERITY POTENTIAL							
	FREQUENT CCCASION	AL	RARE	☐ MAJOR	SERIO			
sici	NATURE OF IMMEDIATE SUPERVISOR	ATE	SIGNATURE OF DEPARTS	MENT HEAD		DATE		